



Benefits for patients

My Health Record allows:

- Better patient engagement with their own healthcare and healthcare providers
- Easy access to medicines information
- Control over access to all uploaded health information
- Better support and care coordination especially for patients with chronic and complex conditions
- Patient-entered information such as medicines purchased over-the-counter

Next steps

My Health Record registration checklist

| | | |
|--------------------------|--|--|
| <input type="checkbox"/> | Register for My Health Record | <ul style="list-style-type: none">• Complete the Pharmacy My Health Record Registration Form• Submit to Department of Human Services• Wait 3-6 weeks for NASH certificate issuance• Install NASH certificate as instructed by the conformant dispensing software vendor |
| <input type="checkbox"/> | Use conformant software | My Health Record integration with clinical software such as Fred Dispense, Simple Retail, Minfos, Dispense Works, and RxOne allows pharmacists to upload dispense records. Other pharmacy software vendors are in the process of establishing technical My Health Record capability. |
| <input type="checkbox"/> | Implement My Health Record policy | Policy template for pharmacists available on the PSA website addresses the following aspects of the My Health Record system: <ul style="list-style-type: none">• Security/user access• Patient consent• Privacy controls• Clinical incidents |
| <input type="checkbox"/> | Access education and training resources | Education and training resources are available on the below links: training.digitalhealth.gov.au/login/index.php www.psa.org.au/digitalhealthhub/elearning-modules |
| <input type="checkbox"/> | Use My Health record | <ul style="list-style-type: none">• Upload dispense records (occurs automatically as part of dispense process). These uploads are valued by other healthcare providers and patients, and serve to increase the value of the My Health Record system for all users• View in relevant clinical situations• View in delivery of Professional Services |

Useful resources

- The Australian Digital Health Agency website (www.digitalhealth.gov.au) has a [registration process overview](#)
Browse: Using the My Health Record system > Training Resources > Guides > My Health Record system Registration Overview
- For My Health Record Guidelines, practice support and education, and to find your local digital health leader, visit the PSA Digital Health Hub www.psa.org.au/digitalhealthhub
- [Contact your local Primary Health Network office](#) for assistance with registration.

Support

For further support please contact the My Health Record Help line on 1800 723 471 or visit www.myhealthrecord.gov.au.

