The Australian Digital Health Agency publishes a range of statistics about how My Health Record is being used by healthcare provider organisations and patients. The statistics include information about registrations, document uploads and prescription/dispense documents.
**Key Insight**
Since January 2020 the volume of records with data in them has increased by more than 50% from 13.2 million to nearly 20 million.
We rely on My Health Record to keep us updated on patient pathology, imaging, medication, dispensing and history records. We can see what other doctors have requested and performed, overcoming the delays waiting for records requested from other practices. We can also see what scripts were dispensed. This helped us a lot with the recent COVID-19 test results, where it was quicker to see the result on the patient’s My Health Record than to join the phone queue to get the result.

What are the top 3 documents Australians are adding?

1. Health Summaries
2. Health Notes
3. Advance Care Directive

What about security and privacy?

People are looking at the Pathology reports in their record the most in October, with more than 177,000 views.

What are the top 3 documents people have added themselves?

1. Health Summaries
2. Health Notes
3. Advance Care Directive

Almost 40,000 Australians have placed advanced access controls on their records.

What do people view the most?

Remember, you can decide which healthcare providers can view or update your record. You can also choose what information you’d like to share.

Key Insight

It’s important to remember not to put your health on hold. Doctors, nurses and mental health professionals can now deliver Medicare-subsidised services, including mental health support, via telehealth to all Australians.
How are healthcare providers using it?

99% of pharmacies are now registered and 88% are using My Health Record.

94% of GPs are now registered and 84% are using My Health Record.

96% of public hospitals are now registered and 94% are using My Health Record.

How many documents are in the system now?

- There are more than 68 million Pathology Reports.
- There are nearly 10 million Diagnostic Imaging Reports.
- There are more than 101 million Dispense Records.
- There are more than 8 million Discharge Summaries.

That’s more than a 3.8 million increase in October.
That’s more than a 500K increase in October.
That’s an increase of 5.5 million in October.

How do healthcare providers view each other’s documents?

- Public Hospitals:
  - Uploaded 427,000 documents viewed by others since October 2019.
  - Viewed 415,000 documents uploaded by others since October 2019.

- General Practitioners:
  - Uploaded 263,000 documents viewed by others since October 2019.
  - Viewed 504,000 documents uploaded by others since October 2019.

Key Insight
Public Hospitals have viewed more than 2 million medicine documents and uploaded more than 3.2 million discharge summaries since October 2019.