The Australian Digital Health Agency publishes a range of statistics about how My Health Record is being used by healthcare provider organisations and patients. The statistics include information about registrations, document uploads and prescription/dispense documents.
Key Insight

Use by healthcare providers spiked significantly in March with more than 30% increase in Clinical and Medicine documents.
How are people using it?

Nearly **7 million** people had their Immunisation Register uploaded

Over **1.4 million** people had their Organ Donor Register uploaded

What are the top 3 documents people have added themselves?

1. **187,270** Health Summaries
2. **57,960** Health Notes
3. **26,920** Advance Care Directive Custodian Reports

Australians have uploaded over **297,008** documents in total

What do people view the most?

More people are looking at their Pathology reports in their record, with more than **140,000** views

What about security and privacy?

35,510 Australians have placed advanced access controls on their records

“The main hurdle I faced in the bushfires was assisting patients who had chosen to opt out of the My Health Record system.”

Paul Smith, Capital Chemist Huskisson January 2020

Key Insight

Given the recent crisis events with fires and storms and the current Pandemic that Australians are facing, it is reassuring that more people than ever now have access to their medical information if and when they need it.

Remember, you can decide which healthcare providers can view or update your record. You can also choose what information you’d like to share.
How are healthcare providers using it?

- **91%** of pharmacies are now registered and using My Health Record.
- **91%** of GPs are now registered and using My Health Record.
- **94%** of public hospital beds are now registered.

How many documents are in the system now?

- There are **43 million** Pathology Reports.
- There are **7 million** Diagnostic Imaging Reports.
- There are **6 million** Discharge Summaries.
- There are **4 million** Shared Health Summaries.

How did healthcare provider views change in March?

- Views by GP's in March reached nearly **250,000**.
  - An increase of almost **20%** since February.
- Views by Public Hospitals and Health Services were **180,000**.
  - That's an increase of more than **40%** in the last month.

Key Insight

Healthcare providers are continuing to interact with My Health Record at an increasing rate. Uploads by GPs, pharmacies and public hospitals reached 10 million in March.