The Australian Digital Health Agency publishes a range of statistics about how My Health Record is being used by healthcare provider organisations and patients. The statistics include information about registrations, document uploads and prescription/dispense documents.
Since January 2020 the volume of records with data in them has increased by more than 50% from 13.2 million to more than 20 million.

**Number of My Health Records Over time**

- Jan 2018: 5.89M
- Jul 2019: 22.55M
- Jul 2020: 22.81M
- Jan 2021: 22.88M

An increase of 330,000 records since July 2019 and 70,000 in the last 6 months.

**Records by state**

- 2.4M: Records in New South Wales
- 1.6M: Records in Victoria
- 7.2M: Records in Queensland
- 5.7M: Records in Western Australia
- 220K: Records in South Australia
- 4.8M: Records in Tasmania
- 390K: Records in the Northern Territory
- 490K: Records in the Australian Capital Territory

**Documents uploaded to My Health Record**

- Total: 2.61B
- From medical histories to the latest blood tests, from pathology reports to advanced care plans, more vital health information is now securely stored and available when needed.

**Documents by type**

- **More than 116M Clinical Documents**: Documents uploaded by a healthcare provider like hospitals, pathologists and radiologists.
- **More than 205M Medicine Documents**: Documents uploaded by healthcare providers like pharmacies and GPs.
- **Nearly 2.3B Medicare Documents**: Documents uploaded by government agencies like Services Australia and Veterans' Affairs.
- **346K Consumer Documents**: Documents uploaded by people

89% of all records now have data in them.
How are people using it?

"We rely on My Health Record to keep us updated on patient pathology, imaging, medication, dispensing and history records. We can see what other doctors have requested and performed, overcoming the delays waiting for records requested from other practices. We can also see what scripts were dispensed. This helped us a lot with the recent COVID-19 test results, where it was quicker to see the result on the patient’s My Health Record than to join the phone queue to get the result."

What are the top 3 documents Australians are adding?

1. Health Summaries
2. Health Notes
3. Advance Care Directive

What are the top 3 documents Australians have uploaded over a total of 346,000 documents?

1. Immunisation Register
2. Organ Donor Register
3. Custodian Reports

What do people view the most?

Pathology reports in their record the most in January, with more than 270,254 views.

More than a 50% increase since March 2020 due to a bulk upload of these important documents.

More than a 300% increase since January 2020.

What about security and privacy?

Remember, you can decide which healthcare providers can view or update your record. You can also choose what information you’d like to share.

What is the most viewed document?

Pathology reports in their record the most in January, with more than 270,254 views.

More than 40,000 Australians have placed advanced access controls on their records.

Dr Yolande Knight, Senior Medical Officer, Warraka Maya Health Service Aboriginal Corporation

Key Insight

It’s important to remember not to put your health on hold. Doctors, nurses and mental health professionals can now deliver Medicare-subsidised services, including mental health support, via telehealth to all Australians.
How are healthcare providers using it?

99% of pharmacies are now registered
91% are using My Health Record

96% of GPs are now registered
86% are using My Health Record

97% of public hospitals are now registered
95% are using My Health Record

How many documents are in the system now?
- There are more than 85 million Pathology Reports
- There are more than 12 million Diagnostic Imaging Reports
- There are more than 118 million Dispense Records
- There are more than 9.6 million Discharge Summaries

How do healthcare providers view each others documents?
- Public Hospitals:
  - Viewed 518,000 documents by others since January 2020
  - Viewed 495,000 documents uploaded by others since January 2020
- General Practitioners:
  - Viewed 585,000 documents uploaded by others since January 2020
  - Viewed 324,000 documents uploaded by others since January 2020

Key Insight:
Public Hospitals use continues to increase with 2.8 million medicine documents viewed and nearly 3.2 million discharge summaries uploaded since January 2020.