Statistics and Insights
MAR 2019 TO JAN 2020

The Australian Digital Health Agency publishes a range of statistics about how My Health Record is being used by healthcare provider organisations and patients. The statistics include information about registrations, document uploads and prescription/dispense documents.
Key Insight

Use by healthcare providers continues to grow with nearly 10M new clinical or medicine documents added to the system in January alone.
How are people using it?

Over 6.5 million people had their Immunisation Register uploaded.

Over 1.3 million people had their Organ Donor Register uploaded.

What are the top 3 documents people have added themselves?

1. Health Summaries - 179,630 views
2. Notes - 56,900 views
3. Advance Care Directive Custodian Reports - 25,940 views

What do people view the most?

Australians prefer to access their Summary Information in their record, with over 7 million views.

What about security and privacy?

34,360 Australians have placed advanced access controls on their records.

“The main hurdle I faced in the bushfires was assisting patients who had chosen to opt out of the My Health Record system.”

Paul Smith, Capital Chemist Huskisson
January 2020

Remember, you can decide which healthcare providers can view or update your record. You can also choose what information you’d like to share.

Key Insight

Given the recent crisis events with fires and storms that Australians are facing, it is reassuring that more people than ever now have access to their medical information if and when they need it.
How are healthcare providers using it?

- 91% of pharmacies are now registered and using My Health Record.
- 90% of GPs are now registered and using My Health Record.
- 94% of public hospital beds are now registered.

How many documents were uploaded in January?

- Pharmacists uploaded nearly 4 million documents.
- GPs uploaded more than 2 million documents.
- Hospitals uploaded just over 1.5 million documents.
- Path and DI Services uploaded over 1 million documents.

How did healthcare provider views change in January?

- Total views by GP’s reached 1.7M, an increase of more than 13% since December.
- Total views by Public Hospital and Health Services reached 900,000, an increase of almost 30% since December.

Key Insight

The total number of pathology reports uploaded increased by nearly 3 million in January alone.