The Australian Digital Health Agency publishes a range of statistics about how My Health Record is being used by healthcare provider organisations and patients. The statistics include information about registrations, document uploads and prescription/dispense documents.
The Big Picture

22.71M Total My Health Records

When you have a My Health Record your health information can be viewed securely online from anywhere, at any time - even if you move or travel interstate. You and your healthcare providers can also access your health information from any computer or device that’s connected to the internet.

An increase of 190,000 records since July 2019.

What’s inside?

1.81B Documents uploaded to My Health Record

From medical histories to the latest blood tests, from pathology reports to advanced care plans, more vital health information is now securely stored and available when needed.

Another 60M documents were uploaded in January.

Over +57.2M Clinical Documents
Documents uploaded by a healthcare provider like hospitals, pathologists and radiologists.

Over +112.4M Medicine Documents
Documents uploaded by healthcare providers like pharmacies and GPs.

Over +1.65B Medicare Documents
Documents uploaded by government agencies like Services Australia and Veterans’ Affairs.

Over +290.6K Consumer Documents
Documents uploaded by people.

An increase of more than 6 million in February alone

60% of all records now have data in them

Nearly 13.59M records now have data in them

Key Insight

Use by healthcare providers continues to grow with more than 10 million Clinical and Medicine Documents being consistently uploaded each month.
How are people using it?

**Over 6.7 million** people have had their Immunisation Register uploaded

**Over 1.3 million** people have had their Organ Donor Register uploaded

What are the top 3 documents people have added themselves?

1. **182,360 Health Summaries**
2. **57,300 Notes**
3. **26,360 Advance Care Directive**
   - **Custodian Reports**

What do people view the most?

- **Australians prefer to access their Summary Information in their record, with over 8 million views**
- **34,830 Australians have placed advanced access controls on their records**

What about security and privacy?

“The main hurdle I faced in the bushfires was assisting patients who had chosen to opt out of the My Health Record system.”

Paul Smith, Capital Chemist Huskisson January 2020

Key Insight

Given the recent crisis events with fires and storms and the current Pandemic that Australians are facing, it is reassuring that more people than ever now have access to their medical information if and when they need it.

Remember, you can decide which healthcare providers can view or update your record. You can also choose what information you’d like to share.
How are healthcare providers using it?

91% of pharmacies are now registered and 70% are using My Health Record.

91% of GPs are now registered and 73% are using My Health Record.

94% of public hospital beds are now registered.

How many documents are in the system now?

- There are almost 40 million Pathology Reports.
- There are more than 6 million Diagnostic Imaging Reports.
- There are more than 6 million Discharge Summaries.
- There are more than 4 million Shared Health Summaries.

How did healthcare provider views change in February?

- Total views by GP’s reached 1.9M, an increase of more than 11% since January.
- Views by Public Hospitals and Health Services has consistently been over 125,000 for the last 3 months, an increase of more than 300% since March 2019.

Key Insight
Public Hospital and Health Services views have increased by more than 300% since March 2019.