The Australian Digital Health Agency publishes a range of statistics about how My Health Record is being used by healthcare provider organisations and patients. The statistics include information about registrations, document uploads and prescription/dispense documents.
Key Insight
Since January 2020 the volume of records with data in them has increased by more than 50% from 13.2 million to more than 20 million.
How are people using it?

“We rely on My Health Record to keep us updated on patient pathology, imaging, medication, dispensing and history records. We can see what other doctors have requested and performed, overcoming the delays waiting for records requested from other practices. We can also see what scripts were dispensed. This helped us a lot with the recent COVID-19 test results, where it was quicker to see the result on the patient’s My Health Record than to join the phone queue to get the result.”

What are the top 3 documents Australians are adding?

1. Health Summaries
2. Health Notes
3. Advance Care Directive

What do people view the most?

People are looking at the Pathology reports in their record the most in December, with more than 188,233 views.

What about security and privacy?

Almost 40,000 Australians have placed advanced access controls on their records.

Remember, you can decide which healthcare providers can view or update your record. You can also choose what information you’d like to share.

What are the top 3 documents Australians have uploaded?

1. Immunisation Register
2. Organ Donor Register
3. Health Summary

Almost 250% increase since December 2019.

Australians have uploaded over 339,000 documents in total.

Dr Yolande Knight, Senior Medical Officer, Wirraka Maya Health Service Aboriginal Corporation

Key Insight

It’s important to remember **not to put your health on hold**. Doctors, nurses and mental health professionals can now deliver Medicare-subsidised services, including mental health support, via telehealth to all Australians.
How are healthcare providers using it?

- 99% of pharmacies are now registered and 90% are using My Health Record.
- 96% of GPs are now registered and 86% are using My Health Record.
- 96% of public hospitals are now registered and 94% are using My Health Record.

How many documents are in the system now?
- There are more than 80 million Pathology Reports.
- There are more than 11.5 million Diagnostic Imaging Reports.
- There are more than 112 million Dispense Records.
- There are more than 9.3 million Discharge Summaries.

How do healthcare providers view each others documents?
- Public Hospitals: viewed 483,000 documents uploaded by others since December 2019.
- General Practitioners: viewed 557,000 documents uploaded by others since December 2019.

Key Insight:
Public Hospitals use continues to increase with 2.7 million medicine documents viewed and more than 3.2 million discharge summaries uploaded since December 2019.