The Australian Digital Health Agency publishes a range of statistics about how My Health Record is being used by healthcare provider organisations and patients. The statistics include information about registrations, document uploads and prescription/dispense documents.
The Big Picture

**22.68M** Total My Health Records

When you have a My Health Record your health information can be viewed securely online from anywhere, at any time - even if you move or travel interstate. You and your healthcare providers can also access your health information from any computer or device that’s connected to the internet.

Another 30,000 records were added in December

What’s inside?

**1.7B** Documents uploaded to My Health Record

From medical histories to the latest blood tests, from pathology reports to advanced care plans, more vital health information is now securely stored and available when needed.

More than 100M documents were uploaded in December.

1. Over **49.3M** Clinical Documents
   - Documents uploaded by a healthcare provider like hospitals, pathologists and radiologists.

2. Over **101.4M** Medicine Documents
   - Documents uploaded by healthcare providers like pharmacies and GPs.

3. Over **1.5B** Medicare Documents
   - Documents uploaded by government agencies like Human Services and Veterans’ Affairs.

4. Over **283K** Consumer Documents
   - Documents uploaded by people

Key Insight

The number of records with clinical or medicine documents in them has increased by more than 500,000 from November to December due to increased use by healthcare providers.
How are people using it?

Over 6 million people had their Immunisation Register uploaded

Over 1.2 million people had their Organ Donor Register uploaded

What are the top 3 documents people have added themselves?

1. Health Summaries 177,450
2. Notes 56,570
3. Advance Care Directive Custodian Reports 25,640

Australians have uploaded over 283,820 documents in total

What do people view the most?

Australians prefer to access their Summary Information in their record, with over 6 million views

What about security and privacy?

33,640 Australians have placed advanced access controls on their records

"The main hurdle I faced in the bushfires was assisting patients who had chosen to opt out of the My Health Record system."

Paul Smith, Capital Chemist Huskisson January 2020

Key Insight

Given the recent crisis events with fires and storms that Australians are facing, it is reassuring that more people than ever now have access to their medical information if and when they need it.

Remember, you can decide which healthcare providers can view or update your record. You can also choose what information you’d like to share.
How are healthcare providers using it?

90% of pharmacies are now registered and using My Health Record.
70% are using My Health Record.

90% of GPs are now registered and using My Health Record.
73% are using My Health Record.

94% of public hospital beds are now registered.

How many documents were uploaded in December?
- Pharmacists uploaded more than 5 million documents.
- GPs uploaded nearly 3 million documents.
- Hospitals uploaded just over 1.5 million documents.
- Path and DI uploaded over 1 million documents.

How did healthcare provider views change in December?
- GPs viewed just over 220,000 documents, an increase of more than 10% since November.
- Public Hospital and Health Services viewed just over 130,000 documents, an increase of more than 30% since November.

Key Insight
Use of the system by healthcare providers continues to grow with the number of medicine and clinical documents from November to December increasing by more than 10% to more than 150 million.