The Australian Digital Health Agency publishes a range of statistics about how My Health Record is being used by healthcare provider organisations and patients. The statistics include information about registrations, document uploads and prescription/dispense documents.
Key Insight

There has been an increase of more than 10% of all records with data in them from March to April and a recent survey of healthcare providers showed that for 25% of them it prevented a medicine error.
"We rely on My Health Record to keep us updated on patient pathology, imaging, medication, dispensing and history records. We can see what other doctors have requested and performed, overcoming the delays waiting for records requested from other practices. We can also see what scripts were dispensed. This helped us a lot with the recent COVID-19 test results, where it was quicker to see the result on the patient’s My Health Record than to join the phone queue to get the result.”

**Dr Yolande Knight, Senior Medical Officer, Wirraka Maya Health Service Aboriginal Corporation**

**What are the top 3 documents Australians are adding?**

- **Health Summaries**: 192,670
- **Health Notes**: 58,860
- **Advance Care Directive Custodian Reports**: 27,420

Australians have uploaded over 304,150 documents in total.

**What about security and privacy?**

Remember, you can decide which healthcare providers can view or update your record. You can also choose what information you’d like to share.

**What are the top 3 documents Australians have added themselves?**

- **Pathology reports**: More people are looking at their Pathology reports in their record, with more than 137,437 views. That’s a 71% increase since February.
- **Immunisation Register**: Over 1.4 million people had their Immunisation Register uploaded.
- **Organ Donor Register**: Over 36,106 Australians have placed advanced access controls on their records.

**What do people view the most?**

- **Health Summaries**: 192,670 views
- **Health Notes**: 58,860 views
- **Advance Care Directive Custodian Reports**: 27,420 views

**Key Insight**

It’s important to remember not to put your health on hold. Doctors, nurses and mental health professionals can now deliver Medicare-subsidised services via telehealth to all Australians.
How are healthcare providers using it?

- **91%** of pharmacies are now registered and using My Health Record.
- **69%** of pharmacies are using My Health Record.
- **92%** of GPs are now registered and using My Health Record.
- **73%** of GPs are using My Health Record.
- **94%** of public hospital beds are now registered.

**How many documents are in the system now?**

- There are more than 45 million Pathology Reports.
- There are more than 7 million Diagnostic Imaging Reports.
- There are nearly 7 million Discharge Summaries.
- There are more than 72 million Dispense Records.

**How have healthcare provider views and uploads changed over time?**

- Healthcare providers viewed nearly 65,000 documents in April that were uploaded by someone else.
  - That's an increase of 280% compared to April last year.
- Healthcare providers uploaded more than 61,000 documents in April that were viewed by someone else.
  - That's an increase of more than 280% compared to April last year.

**Key Insight**

Retail pharmacies and GP’s are now the biggest healthcare provider contributors of documents to the system whereas GP’s and Public Hospitals & Health Services view the most documents.