The Australian Digital Health Agency publishes a range of statistics about how My Health Record is being used by healthcare provider organisations and patients. The statistics include information about registrations, document uploads and prescription/dispense documents.
Since January 2020 the volume of documents uploaded by a healthcare provider like hospitals, pathologists and radiologists increased by more than 70%.

The Big Picture

22.83M Total My Health Records

When you have a My Health Record your health information can be viewed securely online from anywhere, at any time - even if you move or travel interstate. You and your healthcare providers can also access your health information from any computer or device that’s connected to the internet.

An increase of 280,000 records since July 2019.

What’s inside?

2.31B Documents uploaded to My Health Record

From medical histories to the latest blood tests, from pathology reports to advanced care plans, more vital health information is now securely stored and available when needed.

More than 90M Clinical Documents

Documents uploaded by a healthcare provider like hospitals, pathologists and radiologists.

More than 167M Medicine Documents

Documents uploaded by healthcare providers like pharmacies and GPs.

More than 2B Medicare Documents

Documents uploaded by government agencies like Services Australia and Veterans’ Affairs.

More than 330K Consumer Documents

Documents uploaded by people

Key Insight

Since January 2020 the volume of documents uploaded by a healthcare provider like hospitals, pathologists and radiologists increased by more than 70%.
How are people using it?

Nearly 15 million people had their Immunisation Register uploaded

More than 1.6 million people had their Organ Donor Register uploaded

What are the top 3 documents Australians have added themselves?

1. Health Summaries: 213,396 views
2. Health Notes: 61,851 views
3. Advance Care Directive Custodian Reports: 29,322 views

What do people view the most?

People are looking at the Pathology reports in their record the most, with more than 177,000 views

What about security and privacy?

Almost 40,000 Australians have placed advanced access controls on their records.

Key Insight

It’s important to remember not to put your health on hold. Doctors, nurses and mental health professionals can now deliver Medicare-subsidised services, including mental health support, via telehealth to all Australians.
How are healthcare providers using it?

- **99%** of pharmacies are now registered and using My Health Record.
- **87%** are using My Health Record.
- **94%** of GPs are now registered.
- **84%** are using My Health Record.
- **96%** of public hospitals are now registered.
- **94%** are using My Health Record.

How many documents are in the system now?

- **65 million** Pathology Reports.
- **10 million** Diagnostic Imaging Reports.
- **96 million** Dispense Records.
- **8 million** Discharge Summaries.

How do healthcare providers view each other's documents?

- **Public Hospitals**
  - Uploaded: 406,000 documents since September 2019.
  - Viewed: 386,000 documents since September 2019.

- **General Practitioners**
  - Uploaded: 253,000 documents since September 2019.
  - Viewed: 504,000 documents since September 2019.

**Key Insight**

For the first time since July, General Practitioners regained their position as top 2 contributor of documents to the system with a large increase in the number of prescription records being uploaded.